

Alpine Valley, Operational Changes for the 2020/21 Ski/Snowboarding Season

We have made some operational changes for the 2020-2021 winter season to help us adhere to the guidelines created to keep our guests, employees and community, safe and healthy. These changes are consistent with current restrictions and follow the National Ski Area Association's **Ski Well, Be Well** best practices. Guests will likely be familiar with some of the changes, such as 6 foot distancing, mandated face coverings, and sanitization stations. Our changes also include leaving personal belongings in your vehicle (no lockers).

We believe these changes will likely evolve over the course of the season. We appreciate your help and understanding as we work to provide a safe and exceptional outdoor winter recreation facility. Alpine Valley is committed to continuing to operate a premier outdoor recreation in ways that promote health, safety and reduce the risk of transmission.

Mask Policy

Face coverings must be worn indoors, while riding on lifts, during lessons and when you are unable to social distance.

Use Your Car To Get Ready & Warm Up

Due to the limited indoor capacity this season, we are asking our guests to plan to get ready and warm up in your vehicle.

Self Assessments

Guests who are showing signs or symptoms should stay home and recuperate so they can enjoy our winter sports at another time this season.

The Health Benefits of Skiing/Snowboarding

Being active outside & participating in winter sports has numerous positive effects on our mental health and physical well-being. Come enjoy the fresh, clean air of Southeast Michigan.

DURING YOUR VISIT

- Access to the Lodge – with the exception of restrooms – is not guaranteed.
- Guests are asked to use their vehicle as a “home base” during your ski/snowboarding trip to Alpine Valley.
- Guests should plan on booting-up upon arrival, taking breaks, and eating in your vehicle if you’ve brought your own meal. Our cafeteria and bar will be open for carryout, and we have expanded outdoor seating and heaters outdoors on the deck.
- We encourage guests to bring water, snacks and other food with them to ensure they stay hydrated and nourished for their ski day, but these items must remain in your car.
- All personal belongings must be kept in a vehicle. There will be no boot bags in the buildings.
- We do not have any lockers. No personal items are allowed to be left in the lodge under or on tables/benches.
- Slow cookers, potluck items and other outside food items are NOT allowed in any of Alpine Valley’s facilities this season.

ON THE MOUNTAIN

Face coverings will be required both inside and outside whenever physical distancing cannot be achieved, except when actively eating and drinking. Face coverings will be required while loading and riding on lifts, inside all buildings, and during all ski and snowboard lessons.

SOCIAL DISTANCING GUIDELINES

Guests should be prepared to stay at a 6 foot minimum social distance from other guests (not in their party) both indoors and outdoors.

Guests are asked to stay home when sick, and to follow proper hygiene practices including: cough and sneeze etiquette, hand washing, and sanitizing procedures

Face coverings will be required both inside and outside whenever physical distancing cannot be achieved, except when actively eating and drinking. Face coverings will be required while loading and riding on lifts, inside all buildings, and during all ski and snowboard lessons. No one will be permitted on the mountain without a face covering.

CLEANING PROCEDURES & PROTOCOLS

Cleaning products and protocols will include disinfectants with effectiveness against viruses, bacteria and other airborne and blood borne pathogens.

We will continue to provide additional routine cleaning and disinfecting of high-touch surfaces.

Enhanced cleaning and disinfecting will take place daily in our rental shops. All rental equipment will be disinfected between each guest use.

EMPLOYEE AND GUEST HEALTH

Employees are wearing face coverings and participating in daily health screenings.

All employees will continue to engage in frequent hand washing and use of hand sanitizer. Soap dispensers are located in property restrooms. Hand sanitizer is available in general reception areas and employee areas, meeting spaces, and other public areas as applicable to the property.

In addition to training on hygiene protocols, employees are also completing enhanced COVID-19 awareness training.

BE COURTEOUS TO OTHERS AT ALL TIMES, GIVE PEOPLE SPACE AND ASK BEFORE BOARDING ANY LIFT WITH ANOTHER PERSON.

WE ARE A COMMUNITY

Skiers and riders share many things: a love of the mountains, the feeling of freedom when cruising down runs, and making memories with family and friends. We are explorers. We are first-timers. We are powder chasers. We are first chair riders at our local hill. No matter who you are, we are all part of the outdoor community.

So let's be kind to one another. Respect yourself and others. Know that the actions we all take can affect our community. This is the contract of skiers and riders: take care of the environment, take care of yourself, take care of each other.

SKIING AND SNOWBOARDING: Recreation with a low risk of transmission



Ski areas have hundreds of acres of wide open spaces



Ski lifts allow for constant airflow as they travel, with rides lasting an average of 7 minutes



Skiing and snowboarding gear keeps faces and hands covered



Skiers and riders show respect by leaving space between each other on the slopes.



Recreation is proven to improve mental health and physical wellness

SKI WELL, BE WELL
LET'S WORK TOGETHER TO BE THE REASON WE HAVE A SEASON.

